

Privacy Policy of BidMyTrip:

BidMyTrip [BMT], at <https://www.bidmytrip.net>, conforms to the privacy of citizen data, in this case, 'Service Provider specific information', as per directives given under the law of the land. BMT is committed towards the protection and management of the information and data provided by the Service Provider.

This Policy, describes inter-alia BMT's procedures for the collection, processing, disclosure and protection of your information and data when you, as a Service Provider, access our website <https://www.bidmytrip.net> or its mobile application or any of its related tools, related social media platform, services and facilities on the BMT Platform.

This Policy outlines privacy rights of the Service Provider. Please note that we use your information to inter-alia provide the service(s)/facilities available on the BMT Platform in the best possible manner, smooth access to the facilities and services provided by BMT and to actually perform tasks that ensures the outlined services of BMT.

This Privacy Policy shall not be applicable to third-party websites/apps that may be linked to BMT Platform. SPs are requested to refer to respective third-party websites/apps' privacy policies as applicable to them. BMT is not responsible and will not be held responsible, for data/information privacy on others' platforms such as third party platforms.

This Privacy Policy shall be read along with the Terms and Conditions in agreement laid out by BMT. The final decision of resolution of any perceived ambiguity in the terms lies with BMT. The terms may not be interpreted by you, the SP, as per own perception and understanding.

By using or accessing the BMT website you agree to the collection and use/processing of Personal Information in accordance with this Privacy Policy. This collection of information is necessary to provide the services and facilities to the SP on BMT Platform.

Terminology in this Privacy Policy

For the purposes of this Privacy Policy:

Account means a unique account created for You as a Service Provider (or agent) on the BMT Platform to access our services.

BidMyTrip, referred as **BMT**, is the Platform that stands for entire services providing search, browse and booking facility for tours and holiday packages along with all other functions needed for end-to-end provision of the services including user registration, agent or Service provider registration and all other such functions required and as implemented on <https://www.bidmytrip.net>

Device means any device that can be used to access the our Platform such as a computer, a cellphone, or a digital tablet.

Personal Information is any information that relates to you and your agency as a Service Provider and helps in your identification as a SP. Personal Information is the information such as contact details, shared by you while availing services available on the BMT Platform. BMT collects this from you to provide you with services available on the BMT Platform and to fulfill its different legal obligations.

Service Providers, SP refers to the tour operators/travel agents listed on BMT Platform.

Third Party Vendors refers to third-party companies or individuals that may be engaged by the BMT for the smooth and satisfactory performance of the our Platform.

User refers to any person who visits/shows interest/avails any Service available, browsers, searches registers on or through the BMT Platform

Website, Platform refers to www.bidmytrip.net. Other websites may be linked through BMT platform to provide the outlined services, for information, for promotions and such other purposes.

We collect data and information about you as an SP when you register and access the services of BMT including but not limited to the context of your interactions with BMT, services and features that you use, your location under the applicable laws. Your data such as name of person responsible of the SP, ID number, date and place of birth, phone number, address, PAN, email ID, payment/card details etc will be collected. Such data is only collected as part of the services to be rendered or facilities provided by BMT and for compliance with applicable law of the land and for no other purposes. Some data is automatically captured by the system such as device information and its ID, operating system, IP number and your session details with time/date stamp. This is captured for security reasons and legal compliance required and expected of users and BMT as a Platform that provided its services. We may collect location data which may be used to ensure security features as well as to customize and display services/users in your region if any.

The **Personal Information** collected from you as a Service Provider is used only for lawful purposes. We do not sell personal data or rent it. We use your data only for holiday packages/tour booking purposes including all other function such as browsing, scrolling and searching. Your Personal Information, which may include your agency/company name, email ID, payment details etc., will be used to ensure that transactions made on BMT Platform are according to your requirements as stated by you through the interaction and choices you make on the platform. In case, any of Your information is shared with a third-party or service provider it is in compliance with this Privacy Policy and if they process any of such information, the same will be done in accordance to their respective privacy policies. Please check the privacy policies of the other third party vendors, as applicable, and make sure they are acceptable to you.

Cookies BMT uses different types of cookies to track your use of its Platform and to give you personalized services. Cookies are used by the system to remember your attributes such as login name, language preference etc. You have the option to accept or reject the cookies. If you accept your experience on BMT platform will be seamless. In case, any of your information is shared with a third-party in compliance with this Privacy Policy and if they process any of such information, the same will be done in accordance to their respective privacy policies.

Collection and Use of Personal Data

BMT may use your data to run marketing and promotional campaigns which may include name your agency/company, email ID and other contact details. You may receive promotional information, newsletters, advertisements, reward programs and special deals information by email, or social media handles and addresses. However, you as a SP will have the choice to unsubscribe to such communications.

Additionally BMT may also use Your Agency/Company Information for several other reasons that include but are not limited to –

- Provide, maintain, and improvise Our services/facilities;

- To personalize or enhance Your experience;
- Communicate with you for different purposes including but not limited to keeping you informed about any updates with regards to the services availed on the BMT Platform;
- Any changes made on the BMT Platform;
- For customer service purposes;
- For seeking reviews of services;

With payment partners: for concluding the services provided through BMT Platform you will be required to share your financial data with us like bank account/card details. We will process the relevant Information required in each case depending on the services availed on BMT Platform. Similarly, some of Your company/agency Information will be processed by parties who assist in the processing of the payment including but not limited to payment gateways, banking partners, or any other third party that may be engaged in such process.

With a third party agency/company: We may share or transfer Your Personal Information with a third party agency/company in connection with services provided through BMT if required, as and when required.

We do not intend to disclose personal data of an SP to another SP or users. However SPs interact on third party platform or social media platforms their identities may be public or identifiable by other users. You are responsible to protect your data on all such platforms including social media platforms.

We may have to disclose personal information/agency/company as required By law, by court order, by any enforcement authority or in reference to any legal purposes and For audit and other mandatory compliance purposes.

Please be informed that if you as a SP of BMT platform will write or provide/share any content on any other platform such as social media or youtube channels (directly related to BMT or unrelated), you are responsible for the content. And also for protecting your privacy, agency/company interests while respecting sentiments and privacy of BMT, of other users/ other entities, who may use/see/read such content, comments by you. You are solely responsible for any legal and ethical violations and unacceptable language words, images, bytes etc that you post.

We may allow to create an account on the Platform using their personal social media accounts such as Facebook, Google etc. In such a scenario, We may capture some Information from Your social media account like Your agency/company name email address, phone number, etc.

Personal Data Retention Period

Booking data, and other personal data will be retained by BMT for as long as the SP remains a registered “Agent” including Contact information of SP, Payment information is retained for as long as it is necessary to process the transaction/booking, including any queries which may arise and for any other purpose to provide you with best of the services/ required facilities.

Social Media data

When You, through an employee or colleague, interact with BMT on social media or through our posts, We may collect and process the information that You may provide us during such interactions. This may happen when You "Like," "Share," or "Retweet" a post, leave a comment, or submit other content on Our social media platform. The processing of data in this regard is done in compliance with relevant privacy laws and to provide you with the best of services. Please also note that upon such usage of social media platforms, the privacy policies of those

social media platforms and the privacy settings you have made with those social media platforms will also apply.

Please be assured that your agency/company Information can only be accessed by BMT authorized personnel who are permitted to access Personal Information in the course of their work

Please note that amendments may be made to this document from time to time as per requirements with no prior notice. The latest version is always the one in force.